



Having difficulties starting your online training?

The course content of online courses is always displayed in a **separate browser window**. Thus, in order to view the content, **pop-ups must be enabled in your browser**.

Below are some instructions on how to make the necessary settings in your preferred browser. Please note, that **we strongly recommend to take all courses in the LMS with Internet Explorer**.

The screenshot shows the LMS interface with a course page titled 'SEC - Basic Security in The Field II [MULTI_LANG]'. A yellow warning box states: 'Do not close, refresh, or navigate from this page. Some content may rely on this page. When you have completed the content, you can use the menus or the links below to navigate elsewhere.' A 'Launch Again' button is visible. A separate browser window is open, displaying the course content with the UN logo and the title 'UN Basic Security in the Field II(BSTI)'. The URL in the browser window is 'https://worldfood.plateau.com/icontent_e/CUSTOM_eu/worldfood/self-ma...'. A vertical 'Support' button is on the right side of the LMS interface.



1. Go to Tools menu
 2. In Pop-up Blocker, if the selection has 'Turn off Pop-up Blocker', click on it to turn off pop-up blocker
- Note: If the selection has 'Turn on Pop-up Blocker', it means that pop-up blocker is already turned off



1. Click on the menu icon at the upper right and select Settings
2. Click on 'Show advanced settings...' at the bottom
3. Under Privacy, click on 'Content settings...'
5. Scroll to 'Pop-ups' and select 'Allow all sites to show pop-ups'



1. Go to Tools menu and select Options
2. In the Content tab, uncheck 'Block pop-up windows'